Mayo Clinic Emergency Department (ED) Volunteer Position Application: Summer and/or Academic Year

The primary role of the Emergency Department volunteer is to *improve the patient experience*. This might include organizing magazines in the front lobby, greeting the visitors and patients in a friendly and helpful manner, keeping blanket warmers stocked with blankets or helping patients decide on what they would like to eat.

Successful ED volunteers are friendly, out-going, self-motivated, show initiative and can work well independently in an environment with little supervision. The ED can be extremely chaotic and hectic, but other times can be quiet and uneventful. A successful volunteer is able to thrive in both environments.

This is NOT a shadowing and observation opportunity. The volunteer is observing and working in the medical environment, but the role of the volunteer is to improve the patient experience. See attached volunteer position description.

Requirements:

- 1. Cumulative grade point average of at least 3.2.
- 2. Junior or senior standing only.
- 3. Good standing with the College and not on any type of College probation.
- 4. Completed application and one-page statement submitted by, April 1st.
- 5. Attend a Mayo Clinic Orientation
- 6. Provide your own transportation to the Mayo Clinic Health System, Mankato Emergency Department.
- 7. Willing and able to commit to four-hours per week during the Summer and/or Academic Year. Shifts available:
- Friday, 4pm-7pm and 8pm-11pm
- Saturday, 4pm-7pm and 8pm-11pm
- Sunday, 4pm-7pm and 8pm-11pm
- Monday, 4pm-7pm and 8pm-11pm
- Tuesday, 7pm-10pm
- Wednesday, 7pm-10pm
- Thursday, 7pm-10pm

Mayo Clinic Emergency Department (ED) Volunteer Position Application: Summer and/or Academic Year

Your Name:	Student ID:		
Phone:	Email:		
Cumulative GPA:	Major:		
Standing: Sophomore Junior	Senior		
Applying to volunteering: Summer only Both Summer & Academic Year	Academic Year only		
are able and willing to do. If there are shi on the line. Summer Acade Friday, 4pm-7pm Saturday, 4pm-7pm Saturday, 8pm-11pm Sunday, 4pm-7pm Sunday, 8pm-11pm Monday, 4pm-7pm Monday, 4pm-7pm Monday, 8pm-11pm Monday, 8pm-11pm Monday, 7pm-10pm Wednesday, 7pm-10pm	chifts 1-6 (1 is top preference) of shifts you fts that are NOT possible, please put an X mic Year Friday, 4pm-7pm Friday, 8pm-11pm Saturday, 4pm-7pm Saturday, 8pm-11pm Sunday, 4pm-7pm Sunday, 8pm-11pm Monday, 8pm-11pm Monday, 8pm-11pm Tuesday, 7pm-10pm Wednesday, 7pm-10pm		
Thursday, 7pm-10pm Are you on any type of College probation and Have you applied for this opportunity pre Do you have your own transportation? Previous experience in Health Care: (checomology)	viously? YES or NO YES or NO ck all that apply)		
Other, please briefly explain: Attach to this application: 1. Unofficial copy of your transcript; if tra the Gustavus transcript include a copy of			

- institution.
- 2. A one-page statement addressing the following:
 - Why are you interested in this volunteer opportunity?
 - What do you hope to gain through this experience?
 - What personal qualities make you a strong candidate?

If you have questions or need additional information please contact Heather Banks, Director of Health Professions, hbanks@gustavus.edu