

Mayo Clinic Emergency Department (ED) Volunteer Position

Application: Summer and/or Academic Year

The primary role of the Emergency Department volunteer is to ***improve the patient experience***. This might include organizing magazines in the front lobby, greeting the visitors and patients in a friendly and helpful manner, keeping blanket warmers stocked with blankets or helping patients decide on what they would like to eat.

Successful ED volunteers are friendly, out-going, self-motivated, show initiative and can work well independently in an environment with little supervision. The ED can be extremely chaotic and hectic, but other times can be quiet and uneventful. A successful volunteer is able to thrive in both environments.

This is NOT a shadowing and observation opportunity. The volunteer is observing and working in the medical environment, but the role of the volunteer is to improve the patient experience. See attached volunteer position description.

Requirements:

1. Cumulative grade point average of at least 3.2.
2. Junior or senior standing only.
3. Good standing with the College and not on any type of College probation.
4. Completed application and one-page statement submitted by, **April 1st**.
5. Attend a Mayo Clinic Orientation
6. Provide your own transportation to the Mayo Clinic Health System, Mankato Emergency Department.
7. Willing and able to commit to four-hours per week during the Summer and/or Academic Year. Shifts available:
 - Friday, 4pm-7pm and 8pm-11pm
 - Saturday, 4pm-7pm and 8pm-11pm
 - Sunday, 4pm-7pm and 8pm-11pm
 - Monday, 4pm-7pm and 8pm-11pm
 - Tuesday, 7pm-10pm
 - Wednesday, 7pm-10pm
 - Thursday, 7pm-10pm

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If you have questions or need additional information please contact Heather Banks, Director of Health Professions, hbanks@gustavus.edu

