

# Getting Started With Nice

Our mission is simple, make getting amazing everyday care easy and affordable.



## Why? Because healthcare isn't always Nice.



#### **Inconvenient**

Wasted time due to long drive times, waiting in germ-filled waiting rooms, and visits that always start late.



#### **Expensive**

Healthcare costs are rising, and so are claims payments and premiums.



#### Reactive

Inconvenient and costly care lead us to be reactive to most of our healthcare needs.



### What is Nice?

Nice is an integrated primary care clinic that brings FREE medical visits, medications, labs, imaging, physical therapy, and mental health therapy to you.





## We're here for you.



#### Healthy

Manage prescriptions, physical therapy, and wellness support



#### Sick

Treat colds, flu, strep, ear infections, pink eye, rashes, sinus infections, etc.



#### Chronic

Type 2 diabetes, hypertension, mental health, asthma, high cholesterol, etc.

## We've got you covered.



Primary Care
Wellness, Acute,
& Chronic



**Specialist Referrals** In-Network Referrals



Physical Therapy
Diagnosis & Treatment



Labs 35+ Labs



Mental Health
Preventive Therapy



**Imaging** X-Rays & EKGs



Nice Rx Meds (550+ of them are free!) & Delivery



**Care Coordination**Medical Record Exchange

#### **How Much Does it Cost?**

Nice's in-home and virtual visits come with no out-of-pocket costs, as do all services included in your treatment plan.





## Who's Covered

All of Nice's services, including primary care, mental health, physical therapy, and prescriptions are available to employees and their benefit-eligible dependents.



**Getting Started** 





## Start with a Chat or Video Visit

- Patient history
- Diagnosis
- Education

## A Clinician Comes to You, If Needed

- Physical exam
- Rapid tests
- ✓ Labs
- ✓ Imaging



## Nice Rx

- Controlled substances are not available



We deliver medications to your home or your pharmacy

\*Walgreens is not a participant



This program helps patients self-manage their mild to moderate mental health needs. It is not intended to address serious mental illness or be long-term in nature.\*

#### A good fit for:

- Parenthood or other life transitions
- Relationship and family issues
- Maternal mental health

- Work related stress
- Grief and loss
- Depression
- Anxiety



<sup>\*</sup>If you are having a mental health crisis, call the three-digit Suicide and Crisis Lifeline at 9-8-8



If you're needing physical therapy due to an injury, rehab or strenuous activity, Nice gives you access to a licensed physical therapist through the Nice app.

#### A good fit for:

- Discomfort from sitting at a desk all day
- Soreness from lifting heavy objects
- Issues from a recent driving accident
- A recent injury that's still recovering
- Desire to prevent future injuries



## **Every Point of Care, and Everything In Between**



#### **Scheduling Support**

99% of visits happen within a day, and Care Support Team members personally guide patients at every step.



#### **Specialist Referral**

For specialized needs, we'll refer patients to the appropriate next step and provide any relevant documents and clear, step-by-step instructions.

## The More You Use Nice, The More You'll Save

	Primary Care	\$120 to \$360		
(T)	Mental Health Therapy	\$80 to \$200	Nice cost	<b>\$0</b>
A	Physical Therapy	\$80 to \$160		
	Labs	\$50 to \$250		
8	Rx	\$25 to \$350		
(S)	Imaging	\$200 to \$1200		
<b>₽</b>	ER & Urgent Care	\$200 to \$3000	Intervene early to prevent high-dollar care Nice's care guidance connects patients to the right resources literally within minutes, reducing immediate and compounding costs.	
	Specialty Visit	\$200 to \$500		
A	Surgery	\$5k to \$95k		

# Where and When You Can Access Nice





## **Minnesota**

## SERVICE AREAS AND HOURS

#### **Online**

Monday - Friday: 8am to 7pm

Saturday - Sunday: 9am to 12pm

#### Home

Monday - Friday: 9am to 5pm





# **Creating** an Account







## It All Starts With the App

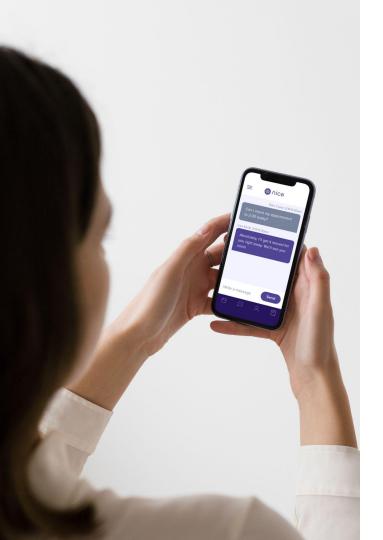
Use the Nice app to schedule visits, chat with clinicians, attend video visits, review treatment plans, upload documents, and more.

- 1. Scan the QR code.
- 2. When prompted, download the app.
- 3. Open the app, click "Sign Up" and follow the prompts.



#### **Using The App Store**

Search for "Nice Healthcare" in your mobile app store. Open the app, click "Sign Up" and follow the prompts.





#### **Create an Account**

Open the app and follow the prompts to create an account using your personal email address.



#### Fill Out the Intake Form

Provide your medical history and select the type of service you need.



#### **Finish Scheduling Your Appointment**

Select your preferred date and time for a chat or video visit.

99% of our appointments happen within a day!





#### Work at a Desk? Conquer Pain with These 5 Stretching Exercises for Beginners

If you work at a desk, you may be one of the 20% of adults who feel muscle tension or pain most days of the week. That's why our physical therapy team put together this list of five simple stretching exercises anyone can do throughout the day to get relief, fast.

Get the Details



### Did you know you have access to physical therapists through Nice?

## **Direct Patient Communication**

Nice is excited about our latest feature, providing seasonal and proactive prompts for convenient and every day care.

We'll help you stay engaged and invested in your health every step of the way.





