



May 4, 2021

Faculty as Gatekeepers of Student Mental Health Training

A recent Inside Higher Ed [article](#) reported that Students increasingly rely on professors for mental health assistance. *These professors are willing -- challenging long-standing perceptions that it's "not part of the job" -- but they need and want more guidance on how to help.* Although not included in the EIIA sponsored bundle and not meant as a diagnostic tool., the Vector Solutions course *Student Mental Health: Awareness, Intervention and Referral* provides an overview of student behavior and mental health issues. This course covers the definition of mental health, how to identify some of the most common mental health issues that students face, the importance of resilience in mental health, and ways to promote a positive learning environment. Faculty and staff who ask *How can I help a student? What if a student asks for my assistance? Do I know where on campus they can receive support?* should find the course helpful. Members are reminded that all Vector Solutions courses can be customized to add institution-specific policies, resources, and videos. For more information about this course and other Vector Solutions courses contact [Monica Turner](#) or your EIIA Risk Management Director.

Level 4: Do Not Travel Alerts

Calling the risks the ongoing Covid-19 pandemic poses to travelers as "unprecedented," the U.S. Department of State said in a recent statement that it "strongly recommends U.S. citizens to reconsider all travel abroad." The Department also said its newest travel advisories will now better reflect the Travel Health Notices issued by the Centers for Disease Control and Prevention. The result will likely mean more than 80% of the world's countries will soon be classified as "Level 4: Do Not Travel," including popular destinations such as Canada, Mexico, France, and the United Kingdom. An important reminder that the EIIA International Travel Program is NOT limited by the presence of a specific travel warning level. Therefore it will continue to respond should an institution decide to allow travel to a country with a Level 4 Warning. If your institution's travel policy allows for travel to these destinations despite such a warning, you will likely be faced with a significant number of exemption requests from your institution's travelers. For advice on how to work through these requests, contact your EIIA Risk Management Director.

Cyber Risk Aware Joins Microsoft Intelligent Security Association (MISA)

Axis, EIIA's Network Security & Privacy Liability underwriter, offers Cyber Risk Aware's learning management and phishing simulation system to all EIIA members at no cost as a benefit of membership. Cyber Risk Aware has officially joined the prestigious [Microsoft Intelligent Security Association](#) in recognition of its ability to provide real-time intervention awareness content to IT staff when a threat is detected by Microsoft Security solutions such as Azure Sentinel. Cyber Risk Aware continually updates and adds to their cyber learning courses and allows an unlimited number of regular and advanced simulated phishing tests. Forty-eight new phishing lure templates assessing the level of phishing susceptibility in your institution were recently added. This comes at a pinnacle moment when cybercrime is set to continue growing by 15 percent per year over the next five years according to Cyber Security

Ventures. Using education and awareness to build a cyber security culture within the workplace has never been more important as data breaches in 2020 cost companies an average of [\\$3.86 million](#), with human error being responsible for over 90 percent of data breaches. If you have not yet implemented the Cyber Risk Aware complementary system or a similar system, please contact [Elaine Marino](#) for onboarding information.

[Member Forum – Connecting with Your Peers](#)

A great way to connect with your peers is through the EIIA Member Forum. The Forum is a secure platform for you to solicit feedback, exchange ideas, and share project successes and challenges. Our Members are happy to share their experiences. The Forum is accessible through the EIIA Member Website from the top navigation bar. Anyone with permission to access the EIIA Website can: Select a Program: (Property & Casualty, Risk Management, Student Programs, or Employee Benefits (based on your institution participation)); Post a Topic; Share or solicit ideas; and Receive email notifications when Members respond. The EIIA staff does not actively monitor or moderate the Forum and content posted does not constitute legal advice. We hope that you will visit the Member Forum more often as there are questions posted by other Members that need your feedback.

[Program Administrator Changes for EIIA Sponsored Risk Management Services](#)

Two EIIA Risk Management service providers changed over the past year. Vector Solutions, the parent organization brand, is the new name for SafeColleges, the provider of the EIIA sponsored employee [online courses and RMU courses](#). Last year, Lighthouse Services became the new management company for [Campus Conduct Hotline® \(CCH\)](#). The changes include requested platform features, technology enhancements, and greater accessibility at the institution level. The move to custom institution sites disallows EIIA access to the institution-specific portals. **We can no longer remind Members when your contacts are outdated or change.** As a reminder, for the Vector LMS, **Members are responsible for managing administrator assignments when individuals leave or are new to the institution.** Similarly, for CCH, **Members are responsible for managing the administrator assignments and the CCH report recipients.** Do not risk the possibility of having an incident report delayed or not get to your investigators. If you need information on how to verify whether your administrators are current or need to make updates, contact [Monica Turner](#), EIIA Member Education Director, or your EIIA Risk Management Director.

[Consortium Cart Safety Improves](#)

In April 2018 we shared with you that more than half (55%) of EIIA Members had experienced a cart (golf cart, gator, etc.) claim over the prior five years. We asked Members to make sure ALL your drivers (especially those providing shuttle service at commencement and camps) understood the importance of safely using these vehicles and to review the EIIA [Golf/Utility Cart Policy](#) template for best practices. Your efforts have taken hold. Cart accidents were down 28% in 2019 and 60% in 2020. As the summer approaches and cart usage increases, Members are encouraged to continue to work towards reducing cart-related claims.

[Counterfeit Respirators / Misrepresentation of NIOSH-Approval](#)

The marketplace is beginning to see counterfeit respirators that are falsely marketed and sold as being NIOSH-approved (National Institute of Occupational Safety and Health) and may not be capable of providing appropriate respiratory protection to workers. NIOSH-approved respirators have an approval label on or within the packaging of the respirator (i.e.

on the box itself and/or within the users' instructions). Additionally, an abbreviated approval is on the filtering facepiece respirator (FFR) itself. You can verify the approval number on the [NIOSH Certified Equipment List \(CEL\)](#) or the [NIOSH Trusted-Source](#) page to determine if the respirator has been approved by NIOSH. NIOSH posts information about [counterfeit respirators](#) or those misrepresenting NIOSH approval on its website to alert user, purchaser, and manufacturers.

[Heat-Related Illnesses Risk for Students, Athletes, and Employees](#)

As the weather warms and humidity rises, the risk of health-related illnesses increases for students, athletes, and employees (out and boiler room in particular). A former Cal State San Bernardino student incurred severe brain damage and is now immobile after suffering a debilitating heat stroke while running outdoors in the 95-degree heat during a kinesiology class. She recently settled her [lawsuit](#) against the university system for \$39.5 million. In another heat-related case, due to Maryland law capping monetary awards in wrongful death claims, Jordan McNair's parents and his estate [settled their claim](#) for \$3.5 million for the death of their son. Jordan McNair was a 19-year-old football player who died in June 2018 after suffering from exertional heatstroke during a team workout. The University of Maryland officials acknowledged that Maryland's medical staff failed to diagnose heatstroke and treat McNair properly. All Members should have a heat illness prevention program that includes; a) providing water, rest, and shade; b) allowing new or returning students, athletes, and workers to gradually increase workloads and take more frequent breaks while they build a tolerance for working in the heat; c) planning for emergencies and training participants about heat-related illness prevention; and d) monitoring for signs of heat-related illness. [OSHA's Occupational Exposure to Heat](#) page and NATA's [Exertional Heat Illness](#) document explain what steps to take to prevent heat-related illnesses. Other heat-related illness links can be found on the EIIA website by searching *heat*.

[Getting to Know EIIA Campuses](#)

- 82 campuses employ their groundskeeping staff.
- 51 campuses outsource groundskeeping.

The onset of warm weather means the mild roar of lawn-keeping equipment across campus. In addition to exposing workers to heat-related illnesses mentioned in the previous article, groundskeeping crews are also exposed to noise. The [Assessment of Occupational Noise Exposure among Groundskeepers in North Carolina Public Universities](#) found that although groundskeepers and their supervisors are aware that they are exposed to noise from equipment, they may not appreciate the extent of their noise exposure and its related risk. Thus, they may not realize the necessity of a hearing conservation program to reduce the noise-induced hearing loss (NIHL) risk. Noise levels measured from the majority of the tools and equipment commonly used by groundskeepers were >85 dBA. Therefore, Members with in-house groundskeeping crews should have hearing conservation programs in place. The [OSHA Hearing Conservation booklet](#) provides a generic overview of this topic related to OSHA standards.

This document is presented to EIIA members strictly as a guideline. As individual circumstances may vary, the contents and concepts presented should be reviewed and amended as necessary to properly address your institution's unique exposures. Additionally, it is recommended that the contents and concepts presented be reviewed in the full context of its use with legal counsel prior to implementation.

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