Community-Based Service Learning

Learning Outcomes

VOLUNTEER AND COORDINATOR CORE VALUES

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<th>Serve</th>
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<td>We willfully employ our talents and assets by serving the community in a relationship demonstrating mutual respect, genuine interest, and servant-leadership.</td>
<td>We strive towards developing depth within community, volunteer, and constituent partnerships through open communication and active involvement of all relevant parties.</td>
<td>We look inwards and outwards and will come to know who we are, why we are here, and how we are called to live and become agents of change for a more just and peaceful world.</td>
<td>We keep our minds open to the acquisition of new skills, information, and life perspectives that expand our competency and awareness as individuals.</td>
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Through the Center for Servant-Leadership (CSL), those who are actively involved with the Community-Based Service Learning (CBSL) programs can expect at the close of their service to be able to recognize and institute “Excellence in Service” and develop an ethic of service that accompanies them in their journey after Gustavus. In the valued and unique form of service provided by both volunteers and coordinators, a distinct set of learning outcomes will develop. Through volunteering, participants will take away certain skills and capacities that will be distinctly different from the learning outcomes of coordinators. Since coordinators begin their service journey as volunteers, they will progress and acquire skills throughout their engagement beyond the outcomes identified for volunteers.

SERVE

Those who volunteer in a CBSL program will discover and learn the following skills and capacities:

- Develop an understanding of social responsibility
- Develop an understanding of what it means to serve well and how to put that knowledge into practice
• Understand how to operate within respectful working relationships

• Develop an ethic of service, understand the importance of serving and being actively engaged throughout life

• Understand life perspectives which are different from one’s own

_Those who coordinate ongoing CBSL programs will discover and learn the following skills and capacities:_

• Understand how to provide meaningful service opportunities for volunteers and constituents

• Recognize the needs of the local community and utilize assets to focus service to fit the specific needs

**ENGAGE**

_Those who volunteer in a CBSL program will discover and learn the following skills and capacities:_

• Understand how to effectively share talents and passions through community engagement

• Understand the program’s mission and their role in carrying out that mission

• Understand how to engage within the context of the program to provide effective service

_Those who coordinate ongoing CBSL programs will discover and learn the following skills and capacities:_

• Understand the principals and practices of partnership to sustain relationships with community partners with an emphasis on communication and reciprocity

• Understand effective volunteer management to provide an environment for volunteers to be actively engaged

• Understand how to develop meaningful programming and/or events which are congruent to the program’s mission and strategic plan

**LEAD**

_Those who volunteer in a CBSL program will discover and learn the following skills and capacities:_

• Develop an understanding of the characteristics of servant leadership and begin to recognize one’s own capacity to be a servant leader
• Understand the responsibility of serving others and how to serve ethically

Those who coordinate ongoing CBSL programs will discover and learn the following skills and capacities:

• Understand effective evaluation and assessment techniques to help evolve and sustain program

• Understand the principals and practices of servant-leadership and serve in a way which embodies servant-leadership

• Understand and demonstrate the capacity to create a strategic plan and implement the plan

• Develop the capacity to generate infrastructure around initiatives identified in the strategic plan

LEARN

Those who volunteer in a CBSL program will discover and learn the following skills and capacities:

• Understand the significance of reflection and how to put knowledge into practice

• Develop a personal understanding of cultural competency and how to engage with diverse populations

Those who coordinate ongoing CBSL programs will discover and learn the following skills and capacities:

• Understand how to facilitate and use best practices of reflection

• Understand how to communicate the needs and assets of the diverse populations served in program

• Understand how to tie reflection with experience in a way that broadens the understanding of populations served and volunteer’s connection to the mission

• Understand how to adequately identify volunteer training needs and implement necessary skill development and knowledge